
Independent Reviewing Officer (IRO) Annual Report 2024-25

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Service Children's Quality Assurance
and Safeguarding

Reporting Period: 1st April 2024 –
31st March 2025

Bath & North East
Somerset Council

Improving People's Lives





Key Service Changes

Reporting Structure

The Head of Service will permanently report to the newly appointed Director of Children's Services starting September 2025.

Staffing Update

Q3/Q4 saw disruption caused by the departure of two Independent Chairs and one fixed-term Chair.

Temporary agency cover was arranged, though some children experienced brief periods without an allocated IRO.

Future annual reports

As of 2026-2027, the IRO annual report will be available in Q2



IRO core responsibilities:

Chairing statutory reviews: lead a review meeting for all children in care at required intervals, ensure care plans are up to date, specific and address the child's needs

Promoting the child's voice: Ensure the child's wishes and feelings are heard and reflected in planning and build positive, trusting relationships with children and young people

Quality Assurance and Oversight: Monitor progress against care plans and statutory timescales, identify drift or delay and challenge poor practice using the dispute resolution protocol.

Safeguarding and escalation: Act promptly if concerns arise about a child's safety or welfare, escalate unresolved issues to senior managers or, if necessary, to CAFCASS.

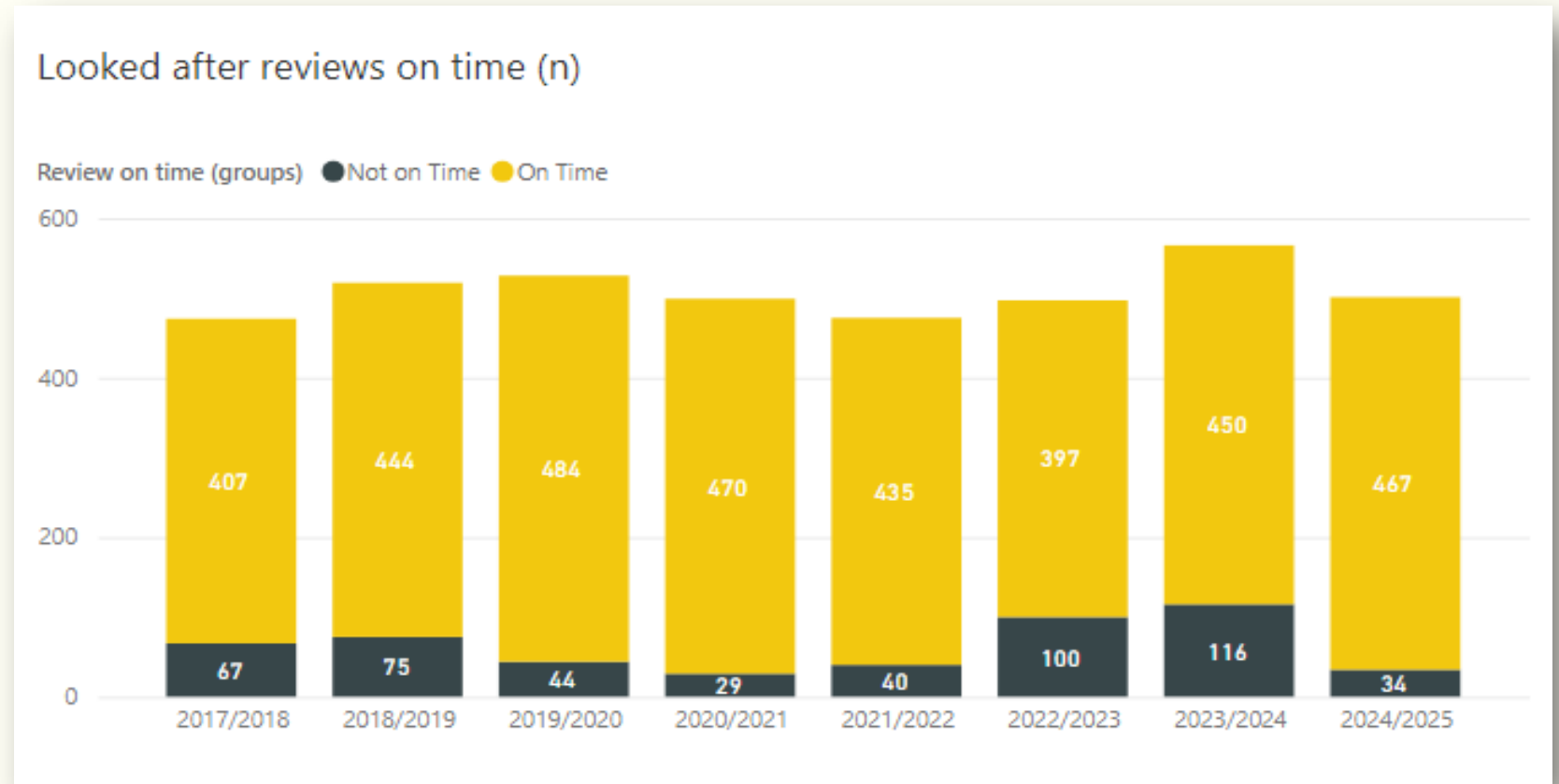
Numbers of children in care

| | March 2025 | March 2024 | March 2023 | March 2022 | March 2021 |
|--|---------------|---------------|---------------|---------------|---------------|
| No. Children in Care | 220 | 217 | 228 | 197 | 181 |
| CLA start | 76 | 77 | 95 | 77 | 52 |
| CLA end | 73 | 91 | 65 | 61 | 54 |
| % Increase of children in care from previous year | 1.4 | -4.8 | 16.3 | +9 | 0 |

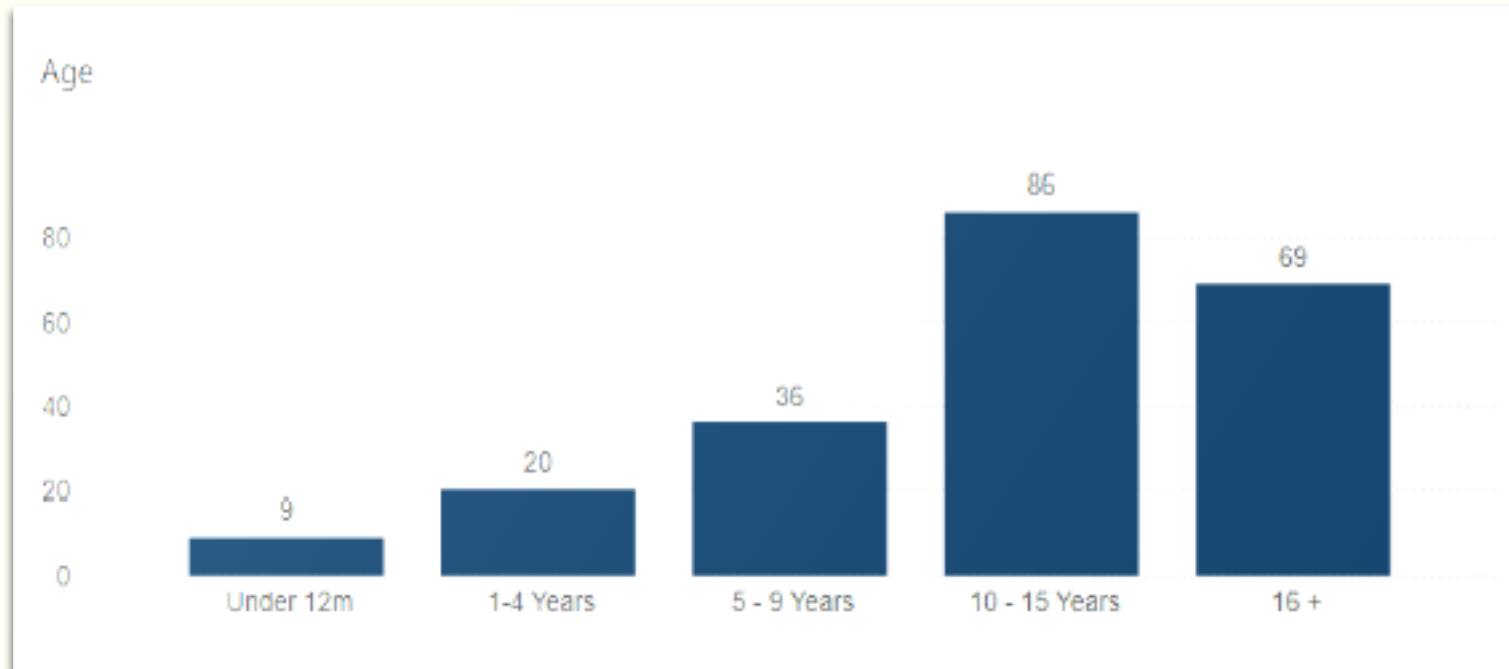
- Number of children in care has remained stable, only 1.4% increase on last year.
- Children entering and leaving care are aligned.
- Mostly children leave care when becoming 18, but other reasons include reunification, adoption and special guardianship.

Timeliness of child in care reviews

- IRO service led 501 child in care reviews in this reporting period.
- 87% of reviews were completed on time, 16% improvement from 2023 -2024



Ages of children in care



- 70% of children in care are over 10 years old
- 4% under 12 months old

Children with a disability

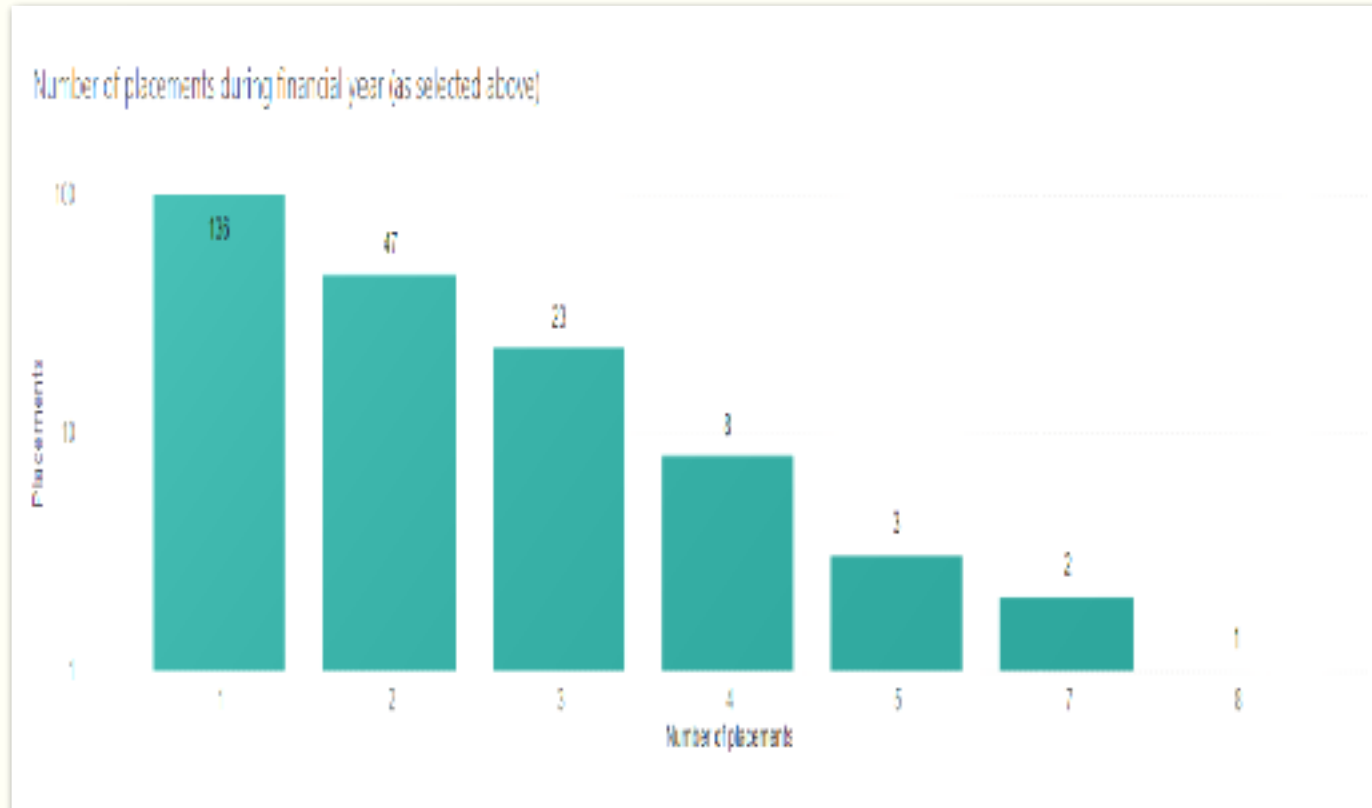
17% of the child in care population were deemed to have a disability

35% of these children in care due to their disability and with parental agreement (s20)

54% of children with a disability subject to a Care Order

8% subject to a Placement Order (adoption the care plan)

Placement stability



- 37 children experienced three or more moves in the year.
- 137 of 220 children were placed more than 20 miles from home.
- Improving local placement options and fostering sufficiency is area of focus for Children's Services

Dispute Resolution Protocol

| Q3 (Oct – Dec 24/25) | | |
|------------------------|---------|---------|
| Stage 1 | Stage 2 | Stage 3 |
| 8 | 10 | 5 |
| Stage 4 | Stage 5 | Total |
| 1 | 0 | 24 |
| Q4 (Jan – March 24/25) | | |
| Stage 1 | Stage 2 | Stage 3 |
| 14 | 5 | 3 |
| Stage 4 | Stage 5 | Total |
| 7 | 1 | 30 |

Reasons for use of DRP

- No Social Work report
- Care Planning
- Frequency of visits
- Outstanding recommendations, assessment or PWP
- Recording
- Repeat Concerns

Voice of the child, participation and feedback

Our child was
listened to and
IRO kept
parents
updated.

IRO's records
were a
significant aid
in capturing
child's
experiences

Our
daughter
was
herself for
the first
time

The review was
'wonderful',
child focused
and led,
children
enjoyed and
contributed.

IRO's approach
engaged the
parent and
contributed to
plans
progressing

Internal Audit

IRO Service awarded an assurance rating of ‘*Level 4 -Substantial Assurance.*

The three areas of assessment were assured as:

| Assessment | Key Control Objectives |
|------------------|---|
| Good | Independent Review Officers (IRO) are promptly allocated to Children in Care and reviews are carried out in line with statutory timescales and regulations. |
| Excellent | The view and wishes of Children in Care are heard and considered when decisions are being made about them. |
| Good | The IRO function contributes to positive outcomes for Children in Care. |

Areas for improvement

- Continue to improve timeliness of child in care reviews – 90% target
- Timeliness of CIC review records – 75% target
- Social Work reports – 90% target
- Pre meeting discussion and planning – 15 days before review
- Midway reviews – reinstate and evaluate impact
- Strengthen practice in regards to reunification
- Embed feedback strategy
- Develop data reporting for service (allocation, QA activity, review record timeliness, midway reviews, use of DRP)
- Practice Standards